

## **FAQ's**

### **When does online registration close?**

Registration will close at the start of your event, so feel free to bring last minute guests with you! Every participant will receive a shirt, but we can't guarantee walk-ups will get them the same day.

### **Is there a certain date I must register by in order to receive my t-shirt by the day of the event?**

Register by April 1st to ensure that you receive your packet in time. If you register after that time, we will do our best to get your preferred t-shirt style shipped by dash day but cannot guarantee delivery due to printing turnaround times. We promise to do our best!

### **I'm rallying my group. How can people register on my team?**

When registering, participants are asked if they are joining a team. This can be the name of a sponsor, name of a hospital, name of a baby or baby's parents, or just a team name you have come up with! Just make sure those you have invited to register know your team name before they register.

### **When will I receive the Angel Dash packet?**

You can choose to either pick up your packet the day of the event, or pay an extra fee to have it shipped directly to you.

### **Are children welcome?**

Yes! All ages are welcome to join us at the dash! However, if you would like your child to receive a dash t-shirt, you must register them as it covers the cost. Children must be supervised at all times and accompanied by an adult on the course.

### **Sweating just isn't my thing. Can I just make a donation?**

You can make a donation on our website here:

<https://www.rachelsgift.org/givinghope>

Thank you for your support!

### **What is your refund policy?**

Refunds will not be granted for the Angel Dash. If you have registered for a location but cannot attend, your registration fee will be considered a virtual registration and you will still receive your Angel Dash shirt!

### **What happens if there is bad weather?**

A little rain won't stop the Angel Dash, however, if there is severe weather we will notify you of the cancellation and mail your dash t-shirt ASAP. You can walk virtually on your own time—take a selfie and tag it #angeldash!

### **What happens if I require First Aid?**

There should be plenty of nurses participating at your event since most locations are hosted by a hospital, however, if you sustain a major injury. Please call 911.

### **Are strollers allowed on the course?**

Yes. Strollers (and wagons) are welcomed, but will be asked to start in the back. Please be courteous to those who will be running/jogging!

**\*\*\*Please take pictures and hashtag them so you can be a part of the nationwide event photos! #angeldash**